COMPREHENSIVE RESOURCE GUIDE

University Compliance Office

University of North Carolina at Chapel Hill

919-966-3576 | uco@unc.edu | compliance.unc.edu

University Compliance Office

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Reporting Options

Where to report incidents of Discrimination, Harassment and Related Misconduct

Reporting Option: Law Enforcement (Criminal Report)

Resource Description	On- or Off-Campus?	Confidential or Private?[1]	Serves Students, Employees, and/or Postdoctoral Scholars?
UNC Police **919-962-8100 |** police@unc.edu If you are experiencing an emergency, dial 911 to be connected with the appropriate jurisdiction. · Available 24/7. · Receive reports of criminal activity, conduct investigations, and coordinate with outside law enforcement for incidents outside of its jurisdiction. · Receive "informational reports" if reporting party does not wish to pursue criminal investigation. · Help individuals get to a safe location. · Provide transportation to the hospital. · Provide information about the University's resources and complaint processes. · Carolina Ready Safety App	ON	Private	All
NC Department of Public Safety · Other law enforcement divisions.	OFF	Private	All

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Reporting Options

Where to report incidents of Discrimination, Harassment and Related Misconduct

Reporting Option: Report to the University

Resource Description	On- or Off-Campus?	Confidential or Private? [1]	Serves Students, Employees, and/or Postdoctoral Scholars?
University Compliance Office ***Elizabeth Hall, Associate Vice Chancellor of the University Compliance Office / Title IX Coordinator*** **919-962-7185** | elizabeth.hall@unc.edu 214 W. Cameron Ave., 2nd floor ***Cassidy Johnson, Director of Report and Response*** **919-445-1578** | cassidy_johnson@unc.edu 214 W. Cameron Ave., 2nd floor ***Report and Response Managers*** **919-445-2759 |** reportandresponse@unc.edu 214 W. Cameron Ave., 2nd floor · Provide information about the University's resources and the campus investigation process. · Help coordinate supportive measures such as academics, on-campus housing, workspaces, campus No Contact Orders. · Assist in connecting individuals to resources, support, and reporting options. · Serve as a resource for all parties, witnesses, and peers affected by an allegation of misconduct under UCO Policies.	ON	Private	All

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Medical Services

Available both on- and off-campus for University-affiliated Faculty, Staff and Students

Resource Description	On- or Off-Campus?	Confidential or Private? [1]	Serves Students, Employees, and/or Postdoctoral Scholars?
Campus Health **919-966-2281** · Provide connection to UNC Hospitals Emergency Department for sexual assault exams/evidence collection. · Screening for and treatment of Sexually Transmitted Infections (STIs). · Emergency contraception. · Visit safe.unc.edu for information about available financial assistance for medical treatment or other expenditures.	ON	Confidential	Students and their spouses, postdoctoral scholars and their spouses who pay the campus health fee.
UNC Hospitals Emergency Department **919-966-4721** · 24/7 medical care. · Sexual assault exams/evidence collection kits. · Emergency contraceptives. · Screening and treatment of Sexually Transmitted Infections (STIs). · Visit safe.unc.edu for information about available financial assistance for medical treatment or other expenditures.	OFF	Confidential	All
Student Health Action Coalition (SHAC) **984-538-1031 |** shac_medicalclinic@med.unc.edu · Provide free Sexually Transmitted Infection (STI) testing. · Affiliated with UNC School of Medicine (SOM) but operates at community health centers in Carrboro and Durham.	OFF	Confidential	All
Orange County Health Department **919-245-2400** · Provide free Sexually Transmitted Infection (STI) testing and counseling. · Locations in Chapel Hill and Hillsborough.	OFF	Confidential	All

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Accommodation Services

Resource Description	On- or Off-Campus?	Confidential or Private? [1]	Serves Students, Employees, and/or Postdoctoral Scholars?
University Compliance Office (UCO) **919-966-376 |** accommodations@unc.edu · Oversee and implement accommodations for disability, religion, and pregnancy and related medical conditions. · Applicants, program participants, and visitors to campus may also be eligible for accommodations. · Accommodations are individualized and may include academic or workplace adjustments.	ON	Private	All

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Counseling and Mental Health Services

Available both on- and-off campus for University-affiliated Faculty, Staff and Students

Resource Description	On- or Off-Campus?	Confidential or Private?[1]	Serves Students, Employees, and/or Postdoctoral Scholars?
988 Suicide and Crisis Lifeline · Provide 24/7, free and confidential support for people in distress. · Prevention and crisis resources.	OFF	Confidential	All
Counseling & Psychological Services (CAPS) **919-966-3658** · Available 24/7. · Access services through an initial walk-in assessment. · Individual therapy for variety of needs, including, but not limited to, crisis intervention, short-term counseling, referrals, and medication. · Group therapy and workshops available, including sexual assault recovery group and emotional wellness. · Referrals to licensed community providers and long-term services.	ON	Confidential	Students and their spouses, postdoctoral scholars and their spouses who pay the campus health fee.
Carolina Athletics Mental Health and Performance Psychology Program Dr. Jeni Shannon, Director **919-966-3655** | jenishannon@unc.edu Quilla Jones, Athletics Mental Health Case Manager **919-265-9447** | sjones12@email.unc.edu · Individual counseling and support, advocacy, referrals to resources.	ON	Confidential	Student athletes

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Resource Description	On- or Off-Campus?	Confidential or Private?[1]	Serves Students, Employees, and/or Postdoctoral Scholars?
Carolina Recovery Program · Inclusive and accepting environment where students recovering from addiction can build community, thrive personally, shine academically, and develop enduring resiliency for continued success.	ON	Private	Students
Employee Assistance Program **877-314-5841** · Available 24/7. · Confidential assistance for University employees and their families. · Financial resources and legal guidance.	ON	Confidential	Employees and their families
North Carolina Crisis Services **800-273-8255** · Available 24/7. · Free and confidential emotional support, counseling referrals and community resources.	OFF	Confidential	All

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Advocacy & Support Services

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Resource Description	On- or Off-Campus?	Confidential or Private?[1]	Serves Students, Employees, and/or Postdoctoral Scholars?
Violence Prevention and Advocacy Services (VPAS) **919-962-1343 |** vpas_support@unc.edu · Confidential staff provide support and services for all individuals impacted by harassment, sexual misconduct, interpersonal violence, and stalking. · Assistance in understanding reporting options and navigating reporting processes, including accompaniment. · Help in requesting academic, housing, and workplace support. · Safety planning. · Referrals to University and community resources.	ON	Confidential	All
University Ombuds Office **919-843-8204** · Impartial, informal, and independent resource and referral. · Available free of cost to all parties, witnesses, or peers. · Non-judgmental listening and discussion of options. · Support in navigating University resources and processes. · Available at any stage, including prior to reporting. · Confidential by University policy.	ON	Confidential	All
Carolina Behavioral Assessment and Management (CBAM) cbam@unc.edu · Concerning Behavior Referral · Receive reports of students, faculty, staff or unaffiliated individuals who are exhibiting concerning behaviors. · Provide safety planning information and connections to other campus resources. · Conduct physical safety assessments. · Work with campus and community partners to manage individuals who pose a risk of targeted violence.	ON	Private	All

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Resource Description	On- or Off-Campus?	Confidential or Private? [1]	Serves Students, Employees, and/or Postdoctoral Scholars?
Dean of Students Office **919-966-4042 |** dos@unc.edu · Provide support and assistance for the UNC community focused on fostering student success. · The Dean of Students (DOS) can serve as an initial point of contact for students, faculty, staff, families, and community constituencies regarding various student concerns ranging from academic and financial to student safety and well-being.	ON	Private	Students
Compass Center 24/7 Domestic violence crisis line: **919-929-7122** · Free of cost to all survivors of interpersonal/relationship violence and their family members; services available in Spanish. · Personal & court advocacy; crisis counseling and support groups. · Emergency shelter placement.	OFF	Confidential	All
Heels Care Network · A comprehensive website of mental health and well-being resources at Carolina.	ON	Includes both confidential and private campus resources	All
Orange County Rape Crisis Center 24-Hour Helpline, Phone and Text: **919-967-7273 |** info@ocrcc.org · Free of cost to all survivors of sexual violence. · All services available in Spanish. · Personal and court advocacy; support groups and workshops; therapy referrals. · Accompaniment to emergency room and law enforcement.	OFF	Confidential	All

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The National Sexual Assault Online Hotline · Free of cost assistance to survivors of sexual violence. · Online chats in English and Spanish are available.	OFF	Confidential	All
National Domestic Violence Hotline **800-799-SAFE (7233)** · Available 24/7. · Free of cost assistance to all survivors of interpersonal/ relationship violence. · Provides resources and tips to seek help.	OFF	Confidential	All
North Carolina Coalition Against Sexual Assault **919-871-1015** · Legal advice for survivors of sexual assault. · Offers a state-wide directory of rape crisis centers.	OFF	Confidential	All
North Carolina Coalition Against Domestic Violence **919-956-9124** · Offer a state-wide directory of domestic violence agencies.	OFF	Confidential	All
Pathways to Safety International **833-SAFE-833 |** crisis@pathwaystosafety.org · Provide safety planning, case management, counseling, legal advocacy, and relocation assistance for Americans who are impacted by interpersonal and gender-based violence abroad.	OFF	Confidential	All

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Legal Assistance

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Carolina Student Legal Services **919-962-1303** · Legal advice and representation on a wide range of legal matters for full-time UNC students. · See website for details about eligibility and representation.	ON	Confidential	Students
Legal Aid of North Carolina **1-866-219-LANC (5262)** · Free legal representation in securing protective orders for victims of domestic violence and sexual assault. · Income restrictions do not apply to clients seeking representation in domestic violence and sexual assault cases.	OFF	Confidential	All
North Carolina Bar Association Lawyer Referral Service **919-677-8574** · Provides referrals for low-cost consultation with attorney. · Consultation may lead to legal representation.	OFF	Private	All

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Visa and Immigration Assistance

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International Student and Scholar Services **919-962-5661 |** isss@unc.edu · Advisors assist with issues related to F-1, J-1, H-1B, E-3, O-1, TN and other immigration status, cultural adjustment and other personal concerns.	ON	Private	All
North Carolina Justice Center **919-856-2159 |** contact@ncjustice.org · Free legal services for low-income immigrants seeking lawful immigration status and relief from deportation.	OFF	Confidential	All
U.S. Committee for Refugees & Immigrants **919-334-0072 |** uscri@uscridc.org · Low-cost legal services for refugees and immigrants. · Information, guidance, resources and referrals.	OFF	Confidential	All

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Financial Aid and Assistance

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Office of Scholarships & Student Aid **866-273-1622 or 919-962-8396** · In-person or online help with question about financial aid. · School of Law, School of Medicine, and the Kenan- Flagler Business School have separate offices.	ON	Private	Students
Student Emergency Fund **919-966-4042 |** dos@unc.edu · Provides financial support when students need assistance with unexpected emergency expenses. · Funds distributed do not generally exceed $500. · Alternative funds may also be available to Graduate and Professional Students through the GPSF Emergency Fund. For more information: https://gpsg.unc.edu/funding/the-emergency-fund/.	ON	Private	Students
Carolina Financial Well-Being Center · Offer inclusive financial education, support basic needs, and empower individuals to improve their financial well-being.	ON	Private	Students
Employee Emergency Loan Program **919-962-3071** · Provides University employees with an alternative to borrow money for short-term emergency situations. · Loans distributed do not exceed $500.	ON	Private	Permanent SHRA/EHRA employees with at least 12-months of continuous University service

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