9777 Reavis Park Dr. St. Louis, MO 63123
tf. 800. 331.2425 p. 314.631.6000
u. glighting.com e. sales@glighting.com

TERMS AND CONDITIONS

PRICES: All prices are F.O.B. Factory, St. Louis, MO. All monetary values are in U.S. Dollars. Prices are subject to change without notice. **NO MINIMUM BILLING.**

FREIGHT: For shipments within the Continental U.S., G Lighting will pay freight for orders $5,000 or more using the carrier of our choice. For shipments to Canada, G Lighting will pay freight for orders $5,000 or more using the carrier of our choice. For orders less than these minimums, customer may choose carrier and we will ship 3rd Party Bill or Collect. Special lift gate truck requirements, and other special accommodations, must be clearly stated on purchase order. Extra charges will incur for changes made during transit.

TAXES & CUSTOMS FEES: Prices do not reflect any taxes, custom duties or brokerage fees. Federal or State Sales Tax will be added where applicable unless a valid tax exemption certificate is presented at time of order placement.

QUOTATIONS: Quotations are valid for 30 days, then they are subject to review for re-quote if necessary. Review quote terms carefully, as they may have special terms not listed here.

HOLD FOR RELEASE ORDERS: Hold for release orders are subject to price increases if not released within 60 days of placement, unless specifically established otherwise in writing by G Lighting

ESTIMATED SHIP DATES: Orders are acknowledged with ship dates which are approximate and represent our best estimate. If events beyond our control delay shipping, we will not be held responsible for any damages, penalties or labor charge backs resulting from delayed shipments. Please notify us of special delivery requirements at time of order placement. We will analyze our current work flow and advise whether or not the special requirements can be met.

PAYMENT: Payment for customers with approved credit is due Net30 days from invoice date. Late charges of 1.5% per month will be added to outstanding balances after 30 days from invoice date. **Remit** payments to G Lighting; 9777 Reavis Park Dr., Saint Louis MO., 63123

ESTABLISHING CREDIT: To establish credit with G Lighting, complete a G Lighting Credit Application and supply five trade references as well as one banking reference. Include the name of your account representative at the bank. We do not subscribe to service from Dun & Bradstreet or any other credit bureau. Please do not use a reference that only supplies information to these agencies.

DEPOSITS: Deposits are required with first order from new customers and those without an open account. Deposits are also required for all custom orders and catalog orders over $30,000. Consult quote or contact factory for deposit amount. Deposits are non-refundable.

RETURNS & CANCELLATIONS: *ALL SALES ARE FINAL!* All fixtures are manufactured to order and are not subject to cancellation or return.

CATALOG ERRORS/CHANGES: Every effort is made to avoid errors and omissions in catalog data. We appreciate notification by users when discrepancies are discovered. G Lighting reserves the right to modify specifications and/or designs to improve appearance or function at any time without notice. Please request a quote when matching existing G Lighting fixtures in the field.

SPECIFICATIONS: Refer to the catalog data carefully for detailed instructions on how to specify each fixture. Call your local representative or G Lighting if you require assistance. Our quotations and orders are based on specification information provided. Specification errors are the responsibility of the specifier.

MANUFACTURING: Fixtures are manufactured by union labor I.B.E.W., Local No. 1, St. Louis, MO.

E.T.L./C.S.A. APPROVAL: LED fixtures are manufactured using U.L. Recognized Components. All other catalog fixtures are E.T.L./C.S.A. approved.

PACKING: All fixtures are assembled and wired to the point where reasonable packing and shipping is practical.

FREIGHT CLAIMS: All claims for damage must be filed with the carrier directly by the customer. Package contents should be carefully inspected for damage or shortage at the time of delivery and reported to carrier in writing within 5 days. G Lighting's liability for damage ceased upon release of product to carrier. In the event of damage or shortage, we will assist our customers in getting the situation resolved as quickly as possible.

LAMPS: All fixtures are quoted and supplied without lamps, with the exception of LED.

LIMITED WARRANTY: G Lighting warrants its products, which have been properly installed, against defects in material and workmanship for a period of five (5) years from date of purchase (shipment) from G Lighting including finish on interior fixtures and powder coat paint finish on exterior fixtures. Metal finishes for exterior, including damp locations, are warranted for a period of one (1) year from the date of shipment. Components manufactured by other parties (including, ballasts, transformers, drivers, circuit boards, LED sources, battery packs, etc.) are subject to the manufacturer's warranty, who shall be contacted directly for warranty assistance. Diffuser damage, such as rips, tears, breakage, etc., are not covered under warranty. Please contact factory for quote on replacement glass, acrylic, fabric shades, etc. There is NO WARRANTY in cases of damage in transit, negligence, abuse, abnormal usage, misuse, accidents, normal wear and tear, damage due to environmental or natural elements, failure to follow instructions or improper installation, lamping, modifications, storage or maintenance.
Materials determined to be defective will be repaired or replaced at no charge provided material in question is returned to factory and is found upon inspection to be defective. This warranty does not cover freight costs to and from factory. This warranty does not cover costs incurred for field service travel and living expenses, labor, inspection, removal or installation of new products or parts or normal maintenance. This warranty does not include reimbursement for any expenses incurred in repairing, correcting or replacing any defective products, unless approved in writing by G Lighting.