ARI KAPLAN ADVISORS

Advancing Litigation Support to Fuel Growth in a Changing Legal Market

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Executive Summary

Law firms are facing a convergence of complex litigation and unprecedented technological advancements driven by AI, forcing them to enhance their case management acumen, accelerate their skill-building, and artfully accommodate rapid change. Competitive pressures, growth objectives, and shifting risk factors are reshaping legal and making success elusive. Teams that understand the critical trends in leadership, advocacy, and digital transformation will likely thrive.

Firms Seek Growth While Litigation Data Volumes and Caseloads Rise

The median number of cases the respondents manage in an average year is 200, and 83% expect their caseloads to rise in the next 12 to 18 months. Ninety-three percent reported that the volume of data they manage for an average litigation case is increasing, and 60% believe that the continued growth of case data volumes presents challenges for their team. Adaptation is essential because 80% work in law firms that prioritize the litigation department's growth.

Outdated Technology Is a Common Concern

Almost a third (30%) of the participants reported using a case management solution that is 10 or more years old and described it as "inadequate." Several respondents noted that they rely on their team's experience to account for software deficiencies.

Case Management Matters More Than Ever

More than two-thirds (70%) use a dedicated case management system designed specifically for litigation. However, two-thirds of those with a case management platform would like to upgrade it, as many see their competitive edge diminishing due to using suboptimal or outdated technology.

Adoption of Artificial Intelligence Emerges as a Competitive Advantage

Most participants noted that their firms already use generative AI to support their litigation processes through case management platforms with integrated AI or standalone AI solutions but are in an early deployment stage. Ninety percent are developing protocols and guardrails for generative AI use, 93% are preparing for changes driven by generative AI, and 87% indicated that AI-assisted case management software is a competitive advantage.

Innovation in Litigation Support

Beyond generative AI, litigation support leaders report innovation and investment in migrating to the cloud, automating reporting and data management, deploying continuous active learning in e-discovery, collaborating with an alternative legal services provider, streamlining transcriptions and translations, and creating chatbots. While most respondents reveal their innovation investments are adequate or market-leading, some still face barriers to further advancement, including limited time, budget, and adoption.

Introduction

To better understand how law firms are earning a competitive advantage in a crowded market for legal services, Ari Kaplan Advisors conducted research to study the market and identify challenges and opportunities for law firms involved in litigation support and case management. The study explored how litigation leaders are managing increasingly complex dockets, navigating a rapidly evolving technology landscape, and setting growth objectives for their litigation teams.

The results are based on interviews with 30 directors of litigation support, including e-discovery, conducted by Ari Kaplan, Principal of Ari Kaplan Advisors, between July and September 2024. They emphasize the correlation between success in midsize and large law firms throughout North America (with a median number of lawyers of 488) in litigation support and case management, the effect of artificial intelligence on how dynamic legal teams approach disputes, the influence of innovation and investment on these practice groups, and the expectations for change in the industry.

Firms Seek Growth While Litigation Data Volumes and Caseloads Rise

Law firms are experiencing a convergence in the character of the disputes they direct, as they are both larger and more complicated.

Data volumes and caseloads are rising, with no end in sight. The median number of cases the respondents manage in an average year is 200, and 83% expect their portfolio to grow in the next 12 to 18 months. Additionally, 93% reported that the volume of data they manage for an average dispute is increasing.



of respondents say that the continued growth of case data volume presents challenges for their team.

The obstacles they face range from information governance to operational efficiency. “Finding key documents in an ever-increasing dataset is challenging,” remarked a participant. “Cost and risk are likely challenges as datasets increase in size,” added a peer. “It presents challenges in identifying the starting point and the completion areas for larger, complicated datasets,” advised another given the changing definition of a custodian in litigating and the varied locations of potentially relevant data.

The increasing document quantity and complexity concerns are amplified because 80% of the law firms represented in this research are also emphasizing business growth within their litigation department. Given the profitability interests of their firms, litigation support teams must rely on technology to effectively adapt to and manage increasing data volumes. “Our technology can scale effectively, but the growth does present resource challenges,” said one participant. “We are adapting to it quickly, but the challenge is educating the case teams continually as data sizes grow,” offered another.

Looking to the future, the abundance of diverse information may also present problems for litigation support teams. “Growth is creating a challenge, but the data sources and types are more concerning than volumes,” explained a leader. “Growth does not scare me, but the continued introduction of new data types will likely become burdensome, so the proliferation of data in all different areas is a substantial concern,” echoed a colleague.

While law firm executives seek increased profitability of their dockets, the litigation teams charged with delivering results must work to align the projected opportunity with the realities of reasonable resource limitations, so there is both promise and peril in developing an effective strategy.

Strategic Next Steps: Align Law Firm and Litigation Growth

Monitor the talent and technology of the team supporting the firm’s marquee matters to ensure that they have the necessary strength to compete.

In a rapidly evolving era of emerging technology, legal teams must optimize their use of every available tool, especially since their peers use similar technology. “The growth of the litigation department is a factor in the firm’s success, and it needs to have the most advanced litigation group to maintain its competitive advantage,” offered a respondent.

Strive to adopt advanced solutions rather than those that are simply adequate.

Even among respondents who reported their systems were “adequate,” many recognized the need for continual improvement. “We are trying to accommodate and update our systems in a way that sufficiently allows us to maintain our capabilities, but it is definitely a challenge,” admitted a participant. As an additional complication, the benchmarks for law firm systems are routinely changing as enterprise applications evolve. “We are constantly playing catch-up with tech giants on the different data types and versions,” added a peer.

Prepare for a non-linear path to progress.

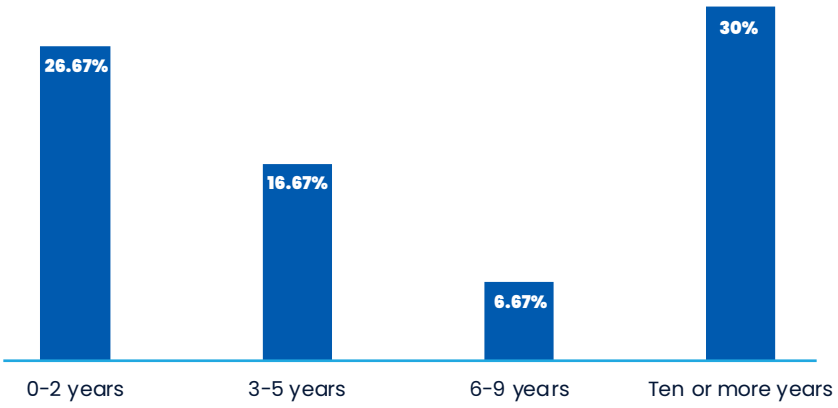
Despite the potential of generative AI and the array of automation-centric tools available, data volumes are expanding in unpredictable ways, so legal teams must become more adaptable to meet their legal obligations and business-focused growth objectives. Some firms may engage in more self-service activities to lower fees, while others may experiment with newer, emerging tools to position themselves more favorably in the future, risking short-term efficiency for long-term advancements. Ultimately, the most successful firms will continue to provide value and be creative in how they do so.

Outdated Technology Is a Common Concern

Almost a third (30%) of the participants reported using a case management solution that is 10 or more years old and described it as "inadequate." That could be a precarious statistic given the common expectation by clients that firms will deploy the tools necessary to maximize their advantage and the ethical obligations of their lawyers under ABA Model Rule 1.1 requiring technological competence.

> **It is less efficient, limits collaboration, and prevents more advanced processes in case management.**

How old is your case management system?



But beyond knowing how to use technology, savvy teams deploy it to drive litigation forward. "There is more that can be done to improve how we use our technology and integrate our protocols firmwide," noted one respondent. "We are in a transition phase where generative AI is being incorporated into case management and will enhance the experience and increase the potential engagement of users at a level to which they have not been accustomed," said another. "[People] could do more with better tools," added a peer.

> **It is outdated, clunky, not user-friendly, and does not perform easily. Our lawyers would get the same benefit with Excel.**

Making the most of existing technology is a hallmark of teams that can drive that change most effectively, especially when it is necessary to offset limitations of outdated solutions.

"Our people are talented, so they can use technology with limited functionality to great effect." Still, reliance on talent to account for a lack of technology isn't scalable and is unsustainable over the long term.

Strategic Next Steps: Minimize Technology Deficiencies and Maximize User Acumen

Align the talent of litigators and litigation support leaders.

In some organizations, trial teams and early-stage e-discovery managers are disconnected, which puts the firm's dispute resolution strategy at a disadvantage. "Many of the case management tasks are outside the responsibility of the litigation support team," one participant explained. As a result, "It is hard to manage individual [trial preparation] preferences because case management tends to fall into a specialty application that lacks centralization," the leader added. This detachment and lack of a uniform approach within a single platform can cause miscommunication and heightened risk.

Give litigation team members foundational training with emerging technology.

While 57% of the trial lawyers at the participating law firms use the case management tools available to them, more would likely benefit with greater comfort with the tools their firms use. "We are trying to increase the usage among more experienced lawyers," advised one participant. "One of the shocking things about our attorneys is that when we rolled out Opus 2, they wanted administrator-level training to maximize their use of the technology," revealed another. "Once paralegals and associates become avid users, the partners follow suit," added a peer.

Case Management Matters More Than Ever

In addition to team acumen, technology tools elevate performance in litigation support, which is the reason more than two-thirds (70%) use a dedicated case management system that helps legal teams centrally manage all information and workflows surrounding litigation and arbitration. It is designed to streamline collaboration and client engagement to prepare for cases, analyze documents and transcripts, and identify evidentiary patterns.

Even with such broad usage of case management tools, many would still like to upgrade, with two-thirds reporting that their competitive edge may be diminishing due to using suboptimal or outdated technology, which is an accelerating reality given the emergence of generative AI and the complexity of pre-trial obligations.

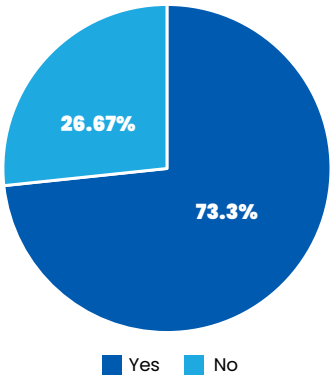
"Since we collaborate so much, we need better and more modern tools for this; it is why we are moving," one participant advised. "It could make the lives of our lawyers easier," explained a peer.

> **If we were using a true case management tool, the efficiencies we would gain would give us a competitive advantage.**

Defining case management

From pre-litigation to trial preparation, case management encompasses the critical processes that happen throughout the case lifecycle, including initial case assessment, hot and relevant document analysis, case strategy, chronology creation, deposition preparation, transcript management, and more.

Does or would having a litigation-specific solution give you a competitive advantage?



Among firms using dedicated case management tools, 43% admitted they could save time if the firm invested in a different solution. "Our current system is manually driven, and if we could replace it with a system that leverages more automation, we could save time," noted a director.

And more than half (57%) have evaluated case management tools in the past year. "We are always looking at the next thing; our team prides itself on being nimble and cutting-edge, even though we are a large group," said one respondent. "We routinely evaluate case management applications," offered another.

When contemplating the factors that matter most during that evaluation process, one shared, "Whatever makes the life of lawyers and paralegals easy is what we want to do."

The key considerations include:

- Ease of uploading documents, creating video clips, and developing timelines
- AI-assisted transcript summaries and annotations
- Seamless collaboration and integration with other platforms
- The ability to create a case lifecycle strategy
- Excellent customer support and service

"We need to ensure that the case management platform is user-friendly and has a familiar interface that minimizes the need for training," explained one leader. "It has to solve a specific problem, as I will not advocate for something expensive and ineffective," concluded another.

With an emphasis on litigation performance and a docket featuring unprecedented complexity due to the rising scope and diversity of data, legal teams must carefully evaluate if their current approach can adapt to meet these challenges, or if a new solution is a more effective path to future-proofing the litigation department.

Strategic Next Steps: Counter Complacency and Resistance

Secure buy-in and showcase the benefits of better technology.

While implementing new tools is rarely effortless, the return often outweighs the investment. Expressing a common concern, one participant noted, "I don't know if [a new solution] would save time because I cannot anticipate whether the end users would adopt the tool." But dynamic teams must reframe the conversation to emphasize the long-term time saved rather than the initial effort required to secure strong adoption.

Regardless of adoption, 20% of the participants acknowledged that they have insufficient technology for their teams to succeed and recognized the value of improvements to their portfolios. "The firm is succeeding under its current framework but could certainly improve," said one. "We could be more successful with a better tool," added another.

Consider broader deployment to maximize support.

Given that 67% of the participants use more than one tool for their case management needs, and that many of those tools are used beyond litigation, there is an opportunity to introduce a wider group of non-litigators to more dispute-centric applications to increase support and adoption across the firm. "We want a tool not limited to litigators that other practice groups can use to organize their work," said one leader. "We have ad hoc dashboards through Power BI, but there is no integrated, seamless solution," offered another, emphasizing the opportunity for multi-purpose applications.

Harmonize tools and processes to promote adoption over advancement.

Almost half of the participants (47%) rated the levels of adoption and consistency of their case management tools as below average. In some firms, this is the result of too many disjointed programs that distract from meaningful, uniform technology gains. "We have a high level of adoption of our inefficient combination of disparate tools [rather than one powerful platform]," said one.

In other firms, training and repeatable processes are the issues. "The products are only as good as the people who use them and how they use them," offered a peer.

Create a cohesive suite of tools legal teams can use according to trusted playbooks to advance litigation.

Aligning the tech and talent is crucial. Doing so can also unify usage at all levels, allowing trial teams to benefit from skills in different areas and on a more reliable basis. "It is haphazard usage, which creates consistency concerns, loss of productivity, and a lack of centralization of documents, notes, and records," cautioned a leader. After all, using different solutions among various teams in the same department can affect data consistency and reliability across an entire docket.

Adoption of Artificial Intelligence Emerges as a Competitive Advantage

Half of the participants noted that their firms already use generative AI (GenAI) to support their litigation processes through case management platforms with integrated AI or standalone AI solutions, but they are in the early deployment stage. "We use it [GenAI] to conduct document analysis for sentiment and summarize knowledge about the case from a large document set, but it is more of a fact finder," said one leader. "We do not rely on generative AI in litigation but use it tangentially for fact-finding," echoed a peer.

The most popular use cases are:

- Legal research
- Coding for e-discovery
- Summarizing documents
- Predicting how judges will rule
- Interpreting filings
- Calendaring
- Drafting documents

Despite many admitting they are only using the most basic functions of early-stage generative AI, "People are getting nervous and want to use it because they are concerned about missing out," acknowledged a participant. As a result, 90% are developing protocols and guardrails for generative AI.



percent indicated that AI-assisted case management software is a competitive advantage.

"It helps you automate your workflow, saving time and allowing you to focus on more strategic parts of your case that require critical thinking," said one participant. "It saves time summarizing transcripts and interrogating documents with natural language prompts rather than needing to identify search terms," offered another.



Any tool that improves efficiency and work product and augments your current processes is a competitive edge.

In fact, according to the respondents, generative AI will transform document analysis (100%), transcript management (90%), chronology creation (87%), and case strategy (77%).

AI will have a significant impact on:



In document analysis, the respondents agreed that generative AI would eventually be similar to technology-assisted review by streamlining first-pass review, freeing more time for second-pass review, and increasing accuracy in document analysis.

"Generative AI will essentially serve as a CliffsNotes for e-discovery, providing lawyers with more high-level insight and helping them create a more comprehensive strategy," said one participant.

The respondents also recognized the increasingly practical nature of this technology in comparison to earlier generations like technology-assisted review. "Generative AI is well-suited to summarizing and assisting with document analysis as long as the person using it can help direct it to maximize functionality; one of the biggest challenges with continuous active learning is the black-box aspect impression by lawyers, and generative AI removes that by offering plain language explanations of how it treats documents," offered a colleague.

The digitization of transcript management allows artificial intelligence to offer further enhancements. "[Generative AI] will have more of an impact on transcript management than document analysis," said one respondent. There were similar perspectives on chronology creation because "it will eliminate manual connections of facts to timelines and people."

> **"The days of first-year or junior associates conducting a transcript analysis are over, and this type of work is best suited to generative AI.**

Strategic Next Steps: Understand the Advantages of Adopting AI

Offer transparency and address concerns directly.

Every organization has technology skeptics, and the risks associated with the present use of generative AI is giving them a louder voice. "There is mistrust, and lawyers are reticent to admit that generative AI can perform an analysis as well as they can, which they base on potential hallucinations," said one participant. Instead of dismissing these fears, address them head-on and include detractors in the deployment strategy to build their confidence and offer transparency.

Recognize that adequate case management and litigation support technology is becoming inadequate without generative AI.

The legal industry has accepted the inevitability and promise of generative AI. Law firms are either using it today or planning to incorporate it into their workflow within the next year. Clients should expect them to deploy it and are increasingly curious about the benefits they could receive as a result. Therefore, those with outdated but functional systems will be disrupted and subject to a competitive disadvantage. Legal teams are preparing for this by providing enterprise-wide use of their tools and centralizing their data for improved accessibility. "We are using generative AI in creative ways that will be standard in a year or two," reported one participant. Others must keep up or be outpaced.

Innovation in Litigation Support Is Impactful but Imperfect

Along with the initial deployment of generative AI, litigation support leaders report innovation and investment in other areas, including migrating applications to the cloud, automating reporting and data management, deploying continuous active learning in e-discovery, collaborating with an alternative legal services provider, streamlining transcriptions and translations, and creating chatbots.

While 97% of the participants reported that their firms invest a sufficient amount in technology for litigation and only 30% rated their investment in innovation initiatives as industry-leading, some of the participants suggested that their teams are at an inflection point where they have yet to achieve an optimal leadership position. "We are not industry-leading and take time to look at peers before deciding, but we are more than adequate," advised one participant. "We are in the early majority, so we are somewhat beyond adequate but not industry-leading since we take a calculated approach to innovation in a way that balances risk with the ultimate payoff," added a peer.

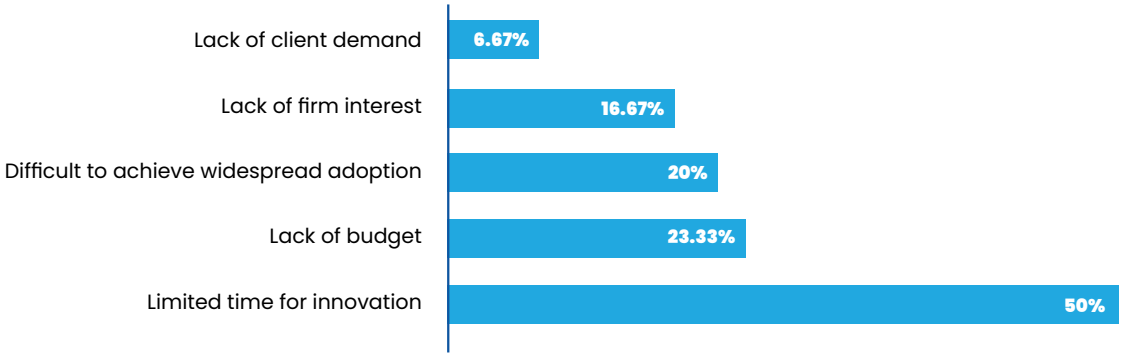
The most common areas of innovation in litigation support:

- Basic deployment of generative AI
- Migrating applications to the cloud
- Automating reporting and data management
- Deploying continuous active learning in e-discovery
- Collaborating with an alternative legal services provider
- Streamlining transcriptions and translations
- Adding technology to support document comparison and summarization
- Creating chatbots

It is also important to acknowledge that sustained innovation requires leaders to empower change management.

> **"The challenge is selling innovation to internal stakeholders and securing buy-in from them.**

What is your biggest barrier to innovation in litigation support?



This includes the need to fight complacency, which can be a barrier, as one participant noted, "Once we find something that works, we tend to stick with it rather than constantly identifying and evaluating new tools as they emerge." Or it may be the need to reevaluate protocols when expanding the technology portfolio. "There needs to be more of a consolidated effort, and the firm also needs to simultaneously build a workflow and process from human talent for those tools," noted another.

Strategic Next Steps: Recharacterizing Innovation as Incremental Improvement

Add value to drive innovation.

Several participants reported focusing on making value-added incremental improvements that support the litigation team rather than exclusively advocating for large-scale innovation. This practical shift can make change more comfortable for reluctant practitioners and help them realize immediate benefits. "We are not trying to be super innovators; we are just trying to help our attorneys provide the best service they can, so our litigation support team is more focused on providing concierge-level service to the firm's lawyers rather than driving rapid technological change," remarked one leader.

Emphasize the rewards of innovation to promote progress and participation.

Despite the benefits, half of the participants indicated that limited time for innovation is their most significant barrier to driving change in litigation support. The other compelling factors were a lack of budget (23%), difficulty achieving widespread adoption (20%), and minimal firm interest (17%).

Leaders may need to navigate firm politics in pursuit of innovation.

One participant described the complex path to adoption saying, "Persuading enough people to adopt a new workflow or application is often the biggest challenge for a large firm, which consists of a thousand fiefdoms, and within litigation, there are always individual preferences and unique ways to achieve success." Users may also resist technology upgrades in favor of familiarity, even when a new tool is recognized as superior, explaining, "It is very difficult to encourage a team to use a new tool that will make their lives better when they perceive their current approach as adequate, so the willingness to change is the biggest barrier to innovation in litigation support."

Invite clients into your innovation journey.

Successful firms share their innovation roadmap with clients. While clients may not be asking detailed questions about how you use legal technology to service their matters, it does not necessarily mean they are disinterested. In fact, some are looking to their law firms for examples of how to deploy emerging applications like generative AI. Firms that engage their clients in this area may find new opportunities.

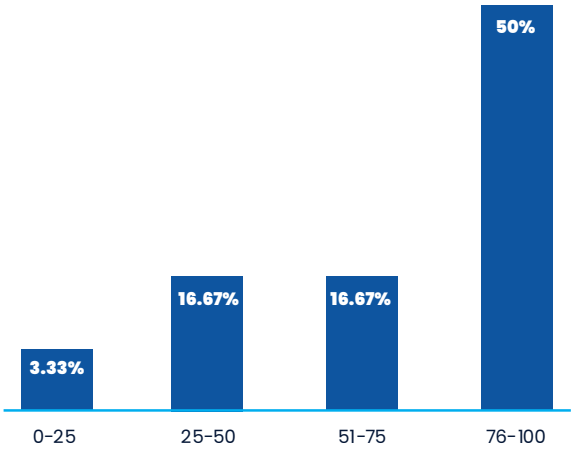
Encourage new ideas.

Seventy-seven percent of the participants acknowledged some professional risk in bringing new technology to the firm, but that concern runs counter to the effort by most firms to drive positive change and enhance client service. "Introducing new technology to a law firm carries some risk, which is often connected to the difficulties of executing a successful change management campaign," said one participant. Leaders must consistently reinforce that suggestions from the litigation support team are valued and welcome. In fact, teams that do so typically accelerate improvement and more effectively navigate a rapidly changing technology environment.

Cloud Migration Is a Common Component of Digital Transformation

Innovation is closely linked to transitioning to the cloud. Two-thirds of the participants reported that most of their law firm applications are cloud-based. "It has become more cost-effective to move to the cloud, and law firms accelerated their move when the lawyers became more comfortable with confidentiality and security," remarked one participant.

What percentage of your law firm's applications are cloud-based?



The advantages that firms claim they are receiving with cloud-based applications are:

- Rapid and seamless upgrades
- Expansive remote work options
- Improved records management
- Flexible infrastructure
- Better security, value, and functionality
- Scalability
- Lower risk

> **We don't want to fall behind the curve, so we are moving more of our infrastructure to the cloud.**

Strategic Next Steps: Complete Your Migration to the Cloud

Recognize the benefits of moving to the cloud.

Most law firms operate in the cloud for practical reasons, including convenience and competitiveness. "We have clients asking to integrate and collaborate, which is easier and often only possible in the cloud," said a participant. "There has been a paradigm shift, and there is more value in relying on partners to provide the infrastructure rather than maintaining the staff and equipment internally," offered a peer.

Adopt a cloud-first strategy to future-proof your technology options.

The cloud has become an essential component of a modern legal practice. "Within a year, all of our applications will be in the cloud because those are often the only available options," explained one leader. In fact, firms avoid it at their peril as another participant noted, "You have to stay on par with your peers because no one uses a unique suite of tools, so most firms want to mirror their competitors rather than be on the bleeding edge."

Learning and Looking Ahead Leads to Change

All but one of the participants (97%) reported that they are developing new expertise and skills to prepare for a dynamic future in litigation support. "If you don't consistently evaluate new tools and tasks, you will fail and have limited career opportunities, and if you don't continually try to learn, you will become irrelevant," cautioned a respondent. "The drive now is to understand all of the options given the tidal wave of information available," said another. "I am learning more about generative AI and how it will affect our current workflows because you ignore generative AI at your own risk," offered a third.



Anyone in this role needs to stay current.

In fact, 93% reported that they are specifically preparing for changes driven by generative AI. "We test and pilot new tools to identify actual use cases for lawyers and paralegals," explained one leader. "We are focusing on ways to incorporate AI into our workflow," offered another.

In addition to staying up to date with GenAI, the participants are enhancing their skills in:

- Cybersecurity
- Information governance
- Project management
- Records management

Strategic Next Steps: Talent Is Essential for Technology to Advance

Give your team the grace to experiment and learn.

With the pressures to increase profitability while managing an expanding docket, legal teams have limited time to expand their skills to accommodate a rapidly shifting climate, so they offer convenient, real-time, and on-demand training opportunities. "I am running as fast as I can, trying to catch up and learn daily, but it is so much work these days," acknowledged a leader.

Conclusion

Litigation is evolving rapidly, calling for law firms to deploy best-in-class case management platforms, train their teams with far more comprehensive skills, and foster a cohesive culture of adaptability.

Outdated applications and processes will not only impede growth but could also disadvantage a litigation support team, particularly in a rapidly developing market driven by the emergence of generative AI. After all, expectations are rising, and dynamic legal teams must align their talent and technology to meet them.

With half of the participants indicating that the number of documents, records, or exhibits they use at trial remains the same—despite the growing volume of data—legal teams need a dynamic, scalable approach to case management to effectively manage matters and maintain an upward growth trajectory.

To address the complexity of litigation and the rapid pace of technological change, successful legal teams:

- Give the litigation department an edge by introducing innovation into case management processes ahead of competitors.
- Leverage best-in-class case management technology with built-in GenAI to address market trends and meet evolving client needs.
- Foster a culture of continual improvement by encouraging new ideas, promoting technology adoption, and supporting career development.

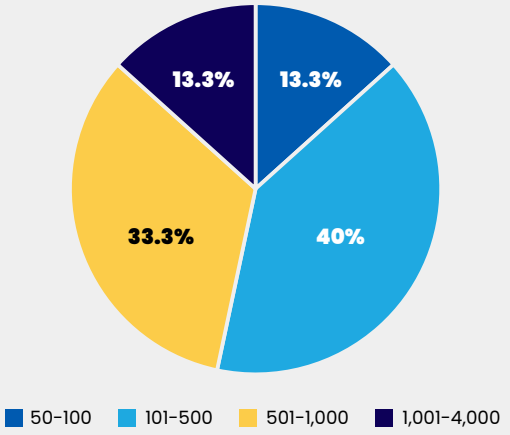
Those that do so will flourish and evolve. Others will find themselves ill-prepared to manage sure disruption in a dynamic marketplace.

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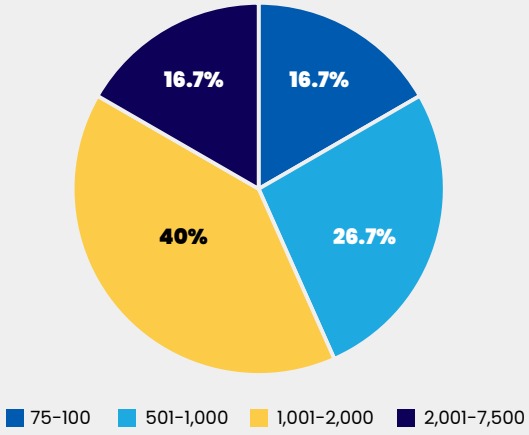
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Research Data – Participant Profile

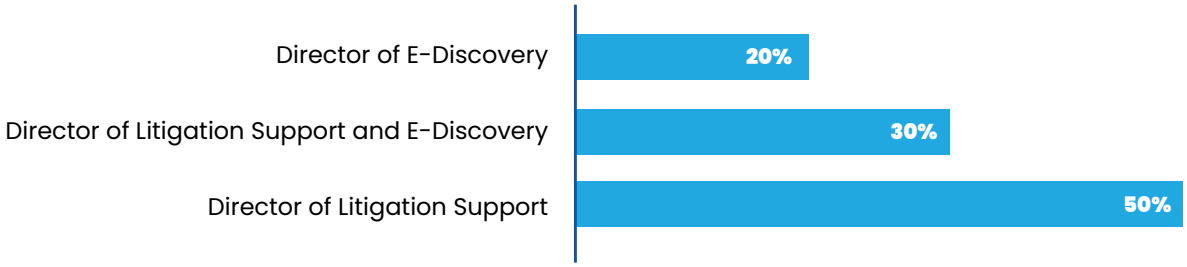
Number of Attorneys at Firm



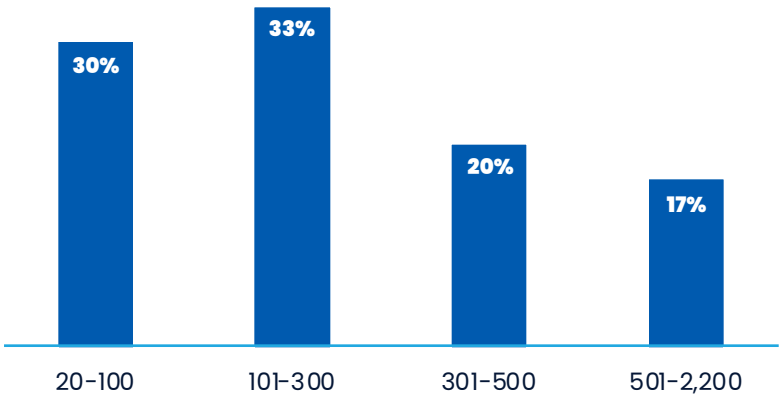
Number of Professionals at Firm



Participant Titles

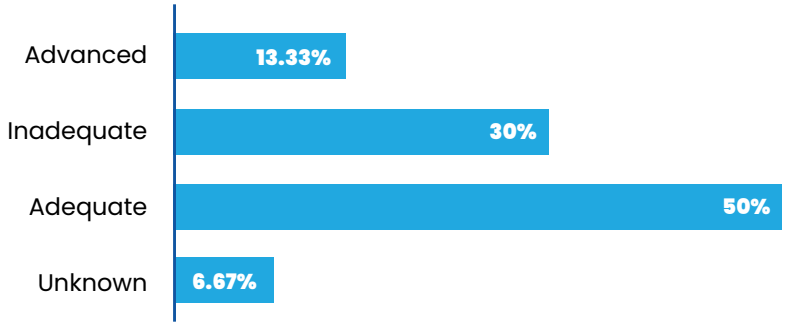


Litigation Cases Per Year

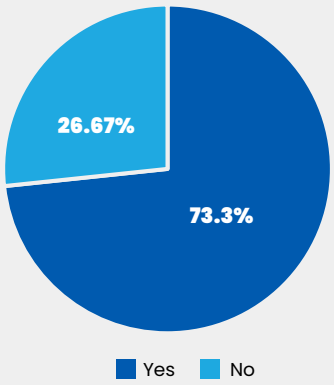


Research Data – Use of Technology

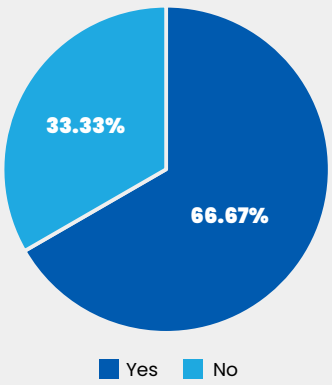
How would you rate the level of adoption of your suite of case management?



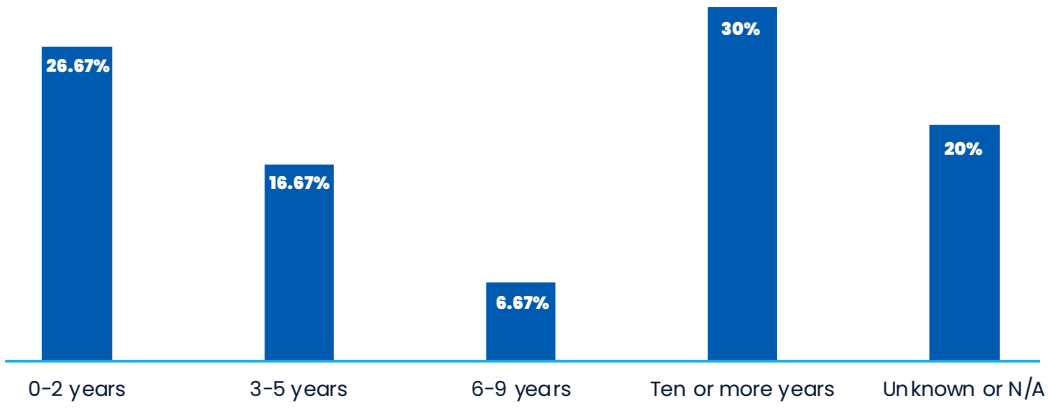
Does or would having a litigation-specific solution give you a competitive advantage?



Would you like to upgrade your case management system?

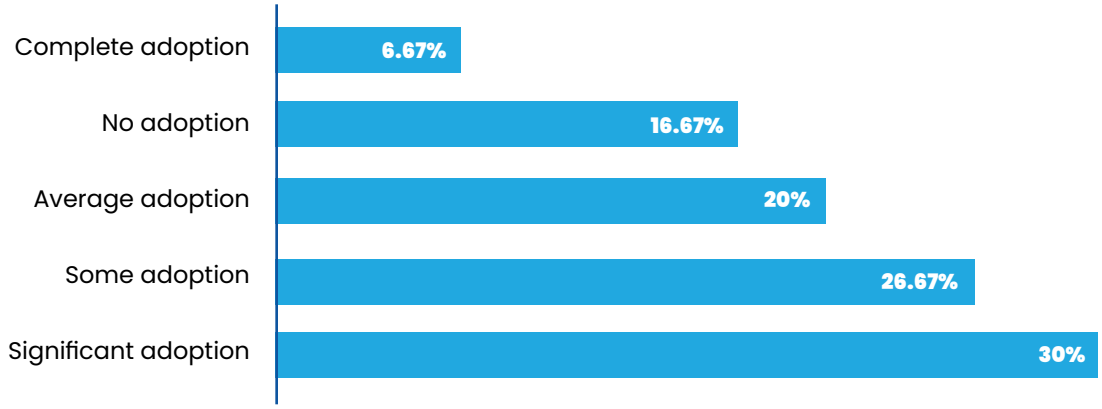


How old is your case management system?

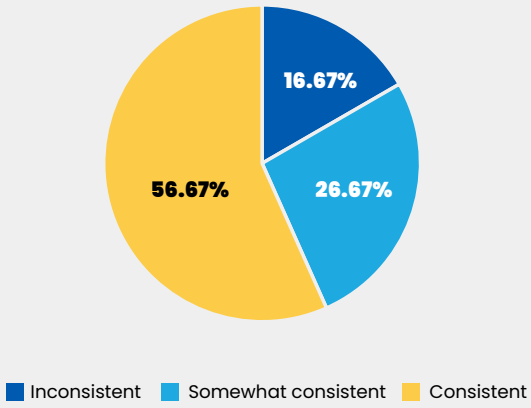


Research Data – Use of Technology Continued

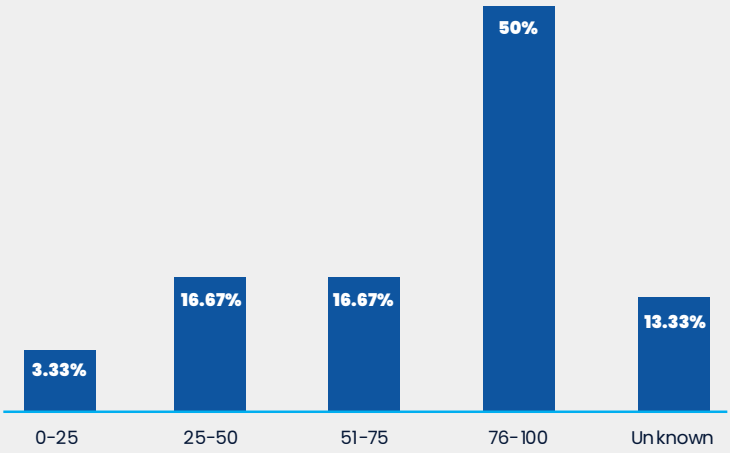
How would you rate the level of adoption of your suite of case management tools?



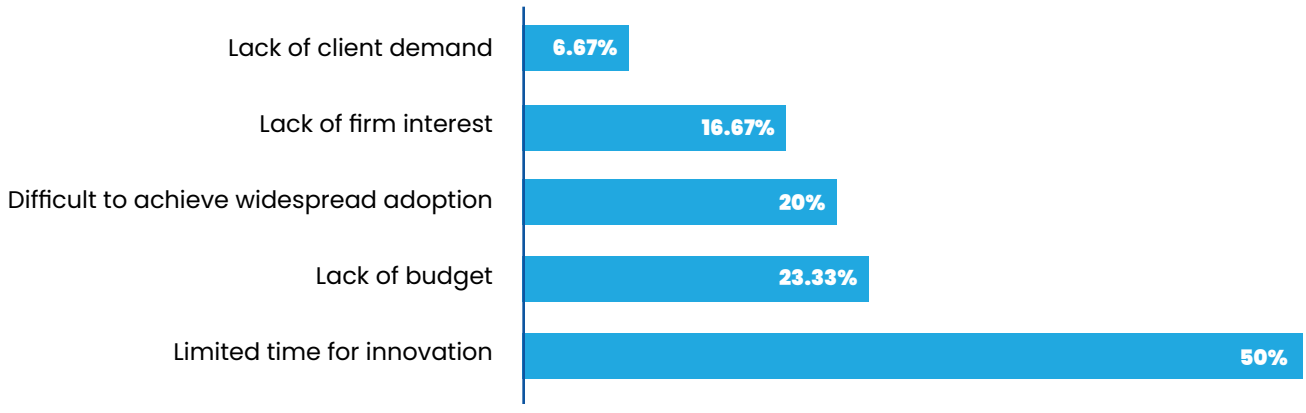
How consistent is the use of case management tools across the litigation department?



What percentage of your law firm's applications are cloud-based?

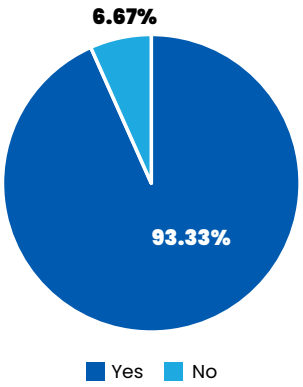


What is your biggest barrier to innovation in litigation support?

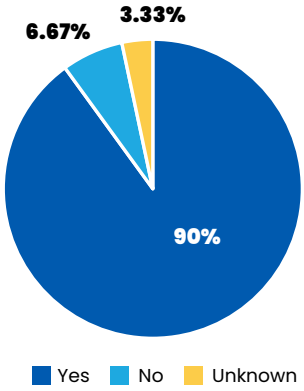


Research Data – AI for Litigation Support

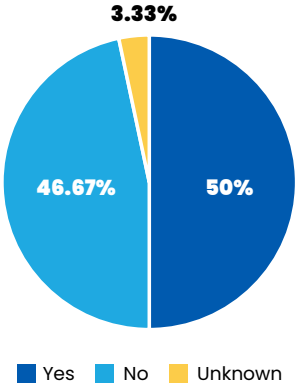
Are you preparing for changes driven by generative AI?



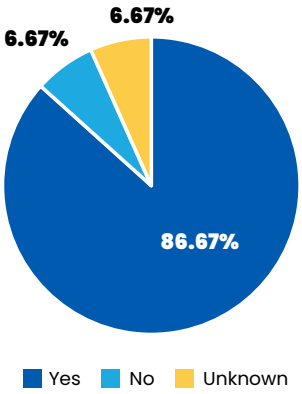
Is your firm developing protocols and guard rails for generative AI?



Is your firm using generative AI to assist with litigation processes?



Is AI-assisted case management software a competitive advantage?

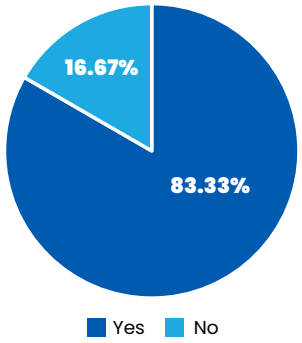


AI will have a significant impact on:

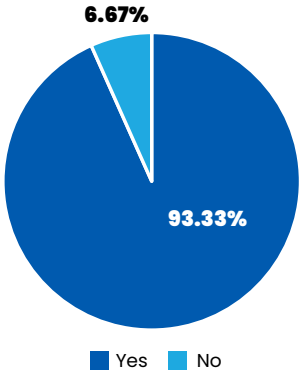


Research Data – The Future

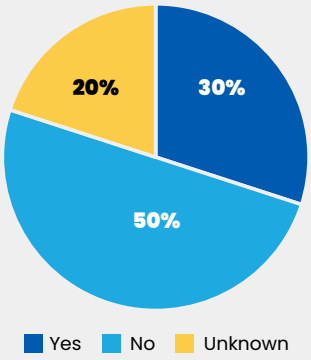
Do you expect your caseload to increase in the next 12-18 months?



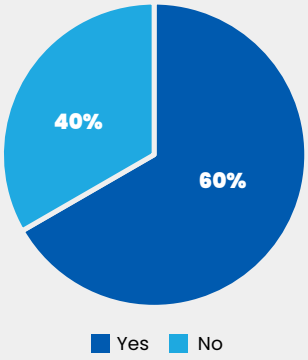
Is the volume of data you manage in an average litigation case increasing?



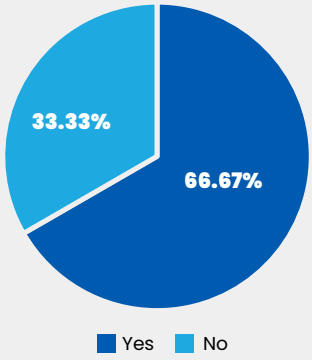
Is the number of documents, records, or exhibits you use at trial increasing?



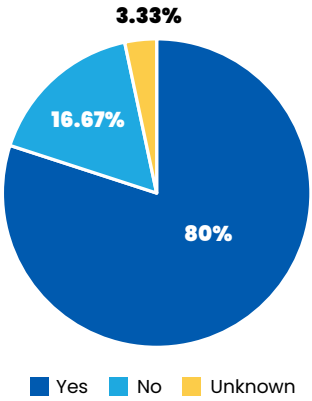
Will continued growth in e-discovery data sets present challenges for your team?



Would you like to upgrade your case management system?



Is the growth of the litigation department a priority for your firm?



Are you developing any new expertise/skills to navigate the evolving future of litigation support?

