



RESOLUTION NO. 25-10

RESOLUTION HONORING MARICRUZ CRUZ AS THE HARRIS COUNTY HOUSING AUTHORITY EMPLOYEE OF THE QUARTER (APRIL – JUNE 2025)

WHEREAS, Maricruz Cruz, Housing Choice Voucher (HCV) Inspection Specialist for the Harris County Housing Authority (HCHA), has demonstrated excellence beyond her job performance; and

WHEREAS, Maricruz provides excellent customer service, going beyond expectations, and ensuring that program participants and landlords receive the ultimate in respect and customer service while providing thorough and accurate information; and

WHEREAS, she consistently assists in any area needed and contributes unselfishly to HCHA's Team effort and goal for excellence. Maricruz is a great "Team Player," consistently helping in any capacity that is needed for HCHA; and

WHEREAS, Maricruz's commitment to serve her community is unmistakable, and her determination to ensure integrity in all she does is evident; and

WHEREAS, Maricruz always takes the time to listen and provide an appropriate response to the caller's inquiry and understands when to seek management involvement; and

WHEREAS, Maricruz reflects excellent customer service to both our participants and landlords through timely responses and accurate and detailed information. Specifically, Maricruz's commitment to HCHA, her participants and landlords are of great value to our agency. Maricruz's willingness to improve HCHA's processes with input and execution are immeasurable. Maricruz has been an essential piece to the improvement of our inspections department and her input is greatly valued; and

WHEREAS, Maricruz is the epitome of the definition of Team Player, and she portrays a kind and caring spirit that displays her true purpose for our HCV participants and landlords; and

WHEREAS, she, in all her endeavors, has reflected great honor upon HCHA and the Board of Commissioners.

NOW, THEREFORE, BE IT RESOLVED, that the Board of Commissioners does hereby extend to Maricruz Cruz its sincere and grateful appreciation for her dedicated service to HCHA and to the citizens of Harris County, Texas, and congratulates on being named Employee of the Quarter (April-June 2025).

PASSED, by the Board of Commissioners on this 19th day of March 2025.

Chairman: _____

Gerald Womack

Secretary: _____

Melissa Quijano