



SHOP.HODGDON.COM WEBSITE SALES & SHIPPING POLICIES

Laws and shipping regulations regarding powder and handloading components are constantly changing. As the consumer, it is important to be aware of federal, state and local regulations regarding the online purchasing of powder and handloading components. Prior to order powder, please ensure compliance with all laws and regulations in your city, county and state.

SHIPPING POLICIES

- 1) Shipping Location Restrictions
 - a. We understand that some localities or states may allow powder shipments to consumers with specific types of certifications or identification. Hodgdon Powder Company reserves the right to impose additional shipping restrictions on a specific state. As an example, due to state shipping restrictions and identification requirements, we are unable to ship to the state of Massachusetts & Colorado.
 - b. We only accept orders for the contiguous United States of America. We will not accept orders for Hawaii or Alaska. We are also unable to accept orders for the state of Massachusetts & Colorado due to local legislation.
- 2) Shipping Carriers & Shipping Charges
 - a. Hodgdon will ship all powder shipments via UPS at the standard shipping rate to each address. Shipping cost will vary by destination and will be calculated at the time of checkout
 - b. Smokeless powder, fuse and black powder substitutes are considered hazardous materials and will incur a hazmat charge.
 - c. Hodgdon Powder Company will pass the \$17.49 (per package) hazmat charge along to the customer.
 - d. Due to regulatory reasons, powder shipments cannot be expedited.
 - e. Shipments excluding hazardous materials can be shipped via UPS or USPS. You can make your selection during the checkout process.
 - f. Hazardous materials cannot be shipped to a P.O. Box.
 - g. UPS shipments of hazardous materials cannot be redirected to an alternate address once they have been shipped.
 - h. UPS may require a signature at the time of delivery.
 - i. We will always configure your package to ship at the lowest shipping rate possible.
 - j. Hodgdon can combine up to 40 pounds of hazardous material under one hazmat fee of \$17.49. If your order exceeds 40 pounds, there will be an additional charge of \$17.49 per 40 pounds.
- 3) Shipping Timeline
 - a. All orders are shipping from our fulfillment center in Tennessee.
 - b. All orders are assigned tracking information. Once an order has shipped, Hodgdon will email a shipping confirmation including the tracking information.
 - c. During normal operations, Hodgdon will ship all orders within three business days.
 - d. Most orders arrive within two to four days of being shipped.
 - i. Certain remote locations may require additional shipping time.

SALES POLICIES

- 1) Sales Tax
 - a. During the checkout process, our system will calculate the appropriate sales tax for consumer purchases.
 - b. Currently, we are unable to collect documentation of tax exemption certificates. Therefore, we are unable to process tax exempt orders. Please reach out to mitch@hodgdon.com if you have questions about tax exemptions.
- 2) Purchasing Limits
 - a. Customers may place unlimited orders and purchase any quantity of products; however, for items with a stated maximum purchase limit, only the specified number of units may be acquired per calendar month, and any orders exceeding this limit will be canceled.

RETURNS AND CANCELLATIONS

- 1) Returns
 - a. For safety and regulatory purposes, Hodgdon is unable to accept ANY powder returns.
 - b. Please double check your powder order before placing an order as returns are not permitted.
- 2) Cancellations
 - a. Hodgdon has the right to refuse order cancellations for any reason.
- 3) Promotional Opportunities
 - a. Discount codes must be entered at checkout and are subject to all promotional terms; orders that do not meet these requirements will not be modified, adjusted, or canceled after they are placed.

HELP

- 1) For help with your order, please call us at 913-745-9455 or email us at orders@hodgdon.com
- 2) For help with powder technical questions, please call us at 913-745-9455 or email us at help@hodgdon.com