Cricket Wireless
Consumer Demand for Arbitration before JAMS

Instructions for Filing an Arbitration Demand Under the Cricket Wireless Terms and Conditions of Service

1. Fill out this form and keep a copy for your records.
2. Mail these items to: **JAMS Dallas Resolution Center, 5956 Sherry Ln, Suite 1330 Dallas, TX 75225**
   - A copy of this completed form
   - A copy of Cricket Wireless Terms and Conditions of Service- available at www.cricketwireless.com/terms
   - A copy of your Notice of Dispute
   - Your personal signature
   - If you are represented by a lawyer, include your Account Authorization form and your lawyer's signature
   - A check or money order for the filing fee (you may qualify for reimbursement*)
     Find the fee amount at www.jamsadr.com/arbitration-fees or by calling JAMS Customer Service at 1-877-200-4340
3. Mail these items to: **Legal Department – Notice of Dispute, Cricket, 208 S. Akard, Office #2900.13, Dallas, Texas 75202**
   - A copy of this completed form
   - A copy of your check or money order

*If you're claiming less than $75,000 and you there's no dispute you complied with the Notice of Dispute and Informal Settlement Conference requirements before commencing arbitration, Cricket will pay JAMS the filing fee and ask JAMS to reimburse you.

Your Personal Information:

Name: _____ Address: _____

City/State/Zip: _____

Phone: _____ Email: _____

Account number: _____

You can get your Cricket account or phone number through Chat, by signing in online or on your myCricket App, calling Cricket Support, or visiting a Cricket store.

Your Attorney's Information (Please leave blank if you are representing yourself):

Attorney's Name: _____ Firm: _____

Address: _____ City/State/Zip: _____

Phone: _____ Email: _____

Provide the name and contact information of any person or entity that is funding or has a financial stake in any aspect of the arbitration (required by subsection 1.3.2.2 of the Agreement):

Name: _____ Firm: _____

Address: _____ City/State/Zip: _____

Phone: _____ Email: _____

Briefly explain the nature of your dispute. Tell us what happened. Please provide as much information as you think would be helpful for the arbitrator to understand your claim. You may use additional pages.

_____

_____

_____

_____

What relief are you seeking? If you want money, how much? You may use additional pages.

_____

_____

Are you seeking a non-monetary outcome? If yes, please explain. If not, leave blank:

_____

_____

Requested Hearing Location: _____

Your Signature

By personally signing below, you confirm that this information is true and correct and that this is a CONSUMER arbitration demand made pursuant to the arbitration agreement available at: cricketwireless.com/terms and that you have complied with the Informal Dispute Resolution Process in subsection 1.3.2.2 of that agreement.

Your Personal Signature: _____ **Date:** _____

Attorney's Signature: _____ **Date:** _____