A Change is Coming to Digital Memberships at Vaughan Public Libraries

A Digital Membership is a way for customers to enjoy digital resources and services at Vaughan Public Libraries without needing to physically visit a library location. This was expanded to fulfill a need during the COVID-19 pandemic. As we continue to evolve our membership services, Digital Membership will return to its original focus of providing digital access. This change will take effect on **Monday, December 14, 2026**.

As Digital Members, you will continue to have access to borrow digital titles and use digital resources. What will change is that you will no longer be able to borrow physical titles or access most in-library resources (including study rooms).

Customers who want to borrow physical materials may upgrade to **Full Membership** by visiting your local VPL library location.

Summary of Memberships (Effective December 14, 2026)	**Digital Membership**	**Full Membership**
BORROWING		
Books, Magazines, DVDs, Blu-Rays, Music CDs, Audiobook CDs, Video Games, Board Games		✓
eBooks, eAudiobooks, Streaming Movies, TV Shows, and Music.	✓	✓
Digital Magazines & Newspapers	✓	✓
Technology Devices and Lendery Items		✓
Culture Passes and Ontario Parks Passes		✓
Learning and Exploration Kits		✓
SPACES AND EQUIPMENT		
Recording Studio		✓
Photo & Video Studio		✓
Bookable Maker Equipment (3D printers, etc.)		✓
Study Rooms		✓
Public Computer Workstations	✓	✓
Laptops		✓
Printing, photocopying, and scanning	✓	✓
Memory Lab		✓
RESOURCES AND SERVICES		
Digital Resources and Databases	✓	✓
In-library use of notebooks, board games, video games and consoles.		✓

Frequently Asked Questions

1. Why can't I borrow physical materials anymore? I could before.
Digital Membership is being updated to focus on providing access to VPL's digital resources and services. To access physical materials, you can upgrade to Full Membership.

2. Why are you making this change now?
VPL is clarifying the distinction between Digital Membership and Full Membership so customers can easily choose the membership option that best meets their needs.

3. I have a Digital Membership. Can I still use the library?
Yes. You can continue to access VPL's digital resources and services, including eBooks and eAudiobooks, streaming video and music, and online resources. You may also visit our libraries and have access to the public computer workstations and printers.

4. I want to borrow books. What do I need to do?
To borrow physical materials, you will need to upgrade to **Full Membership** which provides access to both digital resources and physical library materials.

5. How do I upgrade to Full Membership?
You can upgrade by visiting any VPL library location and providing the required identification and proof of address.

6. If I upgrade to Full Membership, will I get a new library card number?
No. You will keep your existing library card number when upgrading to Full Membership.

7. Will I lose my digital card in the *VaughanPL* mobile app if I upgrade?
No. Your digital card will remain active in the *VaughanPL* app even if you upgrade to Full Membership.

8. Will my holds or account information be affected if I upgrade?
Upgrading to Full Membership will have no effect on your account or your holds. If you choose to receive a new library card number, any existing holds will need to be transferred to your new account.

9. I only use eBooks and other digital resources. Do I need to upgrade?
No. If you only need digital resources and services, you can remain a Digital Member.